1. Overview
2. Course objectives
3. Introductions
4. Definitions
5. Behaviors That Create Separation
6. The difficulty of diversity training
7. Understanding biases
8. Subtle stereotyping
9. Virtually imperceptible inequities

a. Micro-inequities

b. Micro-affirmations

1. Fostering A Culture of Inclusion
2. Organizational approach to inclusion
3. Individual approach to inclusion
4. Showing respect
5. Productive conflict resolution
6. Lead By Example
7. Be part of the solution
8. Confronting negative behavior respectfully
9. The FAIR way to manage diversity

\*This is an interactive class with individual and group exercises. It is approximately four hours in length.